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|  |  |  | December 16th  Individual Track |
| UX Feedback Report | | | |
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# Introduction

In this document I will show the result of the research I have done of the design of my web application in the frontend.

I have interviewed two people who have followed a questionnaire that I will covered more detailed later in this document.

The two participants have given me feedback regarding the questions in the questionnaire. The results can be found in this document.

# The questionnaire

1. Can you navigate to the login page?
2. Can login with the following data?

Username: test1

Password: password

1. Can you view the details from Bundle A?
2. Can you view the details from Package A?
3. Can you navigate to the Bundles page?
4. Can you add a bundle to the shopping cart?
5. Can you view you order in the shopping cart?
6. Can you logout?

Continue the interview with an admin account:

1. Can you create an account?
2. Can you remove a bundle?
3. Can you add an account?
4. Can you remove an account?

# Feedback interviewer 1

The person I have interviewed is a woman around the 50’s.

1. The interviewer had trouble finding the login/logout button. She would like to have test saying login or logout because only an icon was hard to find. The login/logout button could also be displayed like the items in the navigation bar.
2. At the home page she would like to have the money currency behind the price of the bundles.
3. In the menu from the shopping cart the interviewer would like to add the total price of the order.
4. At the Sign up page A ‘\*’ should be added for the required account information. Next that there should be further information about the ‘\*’ meaning at the bottom of the page.

Admin functionalities:

1. By removing an item, add a confirmation that you are sure you want to remove the item.
2. The tables row that are displaying the items should all be the same color otherwise it looks like on is selected.
3. Modify and Add form should be renamed to ‘Add new [item]’ and ‘Modify [item]’.
4. At the orders page change the header ‘Account’ into ‘Customer’ and change ‘Price’ into ‘Total Price’, which should display the total price of the order.

# Feedback interviewer 2

The following person I have interviewed is a boy around the 20’s.

1. The interviewer had the same issue with finding the login/logout button because they were not familiar with the icon.
2. The interviewer had trouble finding the Bundles page. Though the name tag when hovering makes it clearer. He still would like a different icon, like a book.
3. In the menu from the shopping cart the interviewer would like to add the total price of the order.

Admin functionalities:

1. When making an account the interviewer would like a confirmation that the account was successfully created. Next that, he would like feedback kon when he enters invalid information.
2. Just like interviewer 1, this interviewer would like a confirmation when removing or adding an item. He would also like some confirmation when something goes wrong and when the item is successfully removed.